

GATEHOUSE KENNELS

TERMS AND CONDITIONS OF BOARDING

1. All dogs must be fully vaccinated with their yearly boosters. Gatehouse Kennels do not require infectious tracheobronchitis (kennel cough). An up to date vaccination certificate/book must be produced on arrival. Entry will be refused if vaccinations are not up to date. If you are unsure of the requirements please check with your vet at least 2 weeks prior to boarding. Please note that if your dog has been vaccinated against tracheobronchitis (kennel cough) the vaccine should have been administered at least 14 days prior to boarding. Kennel Cough vaccine does not give 100% protection and the owner takes full responsibility for this, Gatehouse Kennels will not be liable if your dog catches kennel cough.
2. Gatehouse Kennels reserve the right to refuse admission of any dog which, in their opinion, shows signs of ill health.
3. Gatehouse Kennels must be notified of any existing medical conditions at the time of the boarding enquiry, along with any medication requirements and medication schedules. Gatehouse Kennels reserve the right to refuse boarding if the required schedule falls outside normal kennel hours.
4. Gatehouse Kennels reserve the right to contact a veterinary surgeon should they feel the need arises. All fees and charges will be the responsibility of the owner and should be paid on collection of the dog.
5. Gatehouse Kennels opening hours are strictly between 8am and 11am in the morning and 4.30pm and 6pm in the afternoon. Dogs can only be booked in or collected within these hours unless by prior agreement with Gatehouse Kennels.
6. Payment is requested in full either when booking in or upon collection and can be made by either cash or card. The daily rate charged is from the day of admission to the day of departure inclusive. Payment must be made before the dog is taken from the kennel premises.
7. Gatehouse Kennels feed a good quality dried working dog food. Owners are free to bring their own food along with clear instructions for feeding. There is no discount if you provide your dogs own food.
8. Everything that your dog needs for their stay is provided, however if you want to bring some familiar toys, blankets then please do but please note Gatehouse Kennels take no responsibility for loss or damage to any bedding, leads etc or any other items that are supplied.
9. Gatehouse Kennels reserve the right to re-home any animal not collected within 15 days of the booked departure date, if Gatehouse Kennels have not had any contact from the owner or nominated contact.
10. Any property left at the kennels after boarding will be kept for 4 weeks. Please do not bring food bowls as Gatehouse Kennels provide these.
11. All dogs will be walked off the premises unless otherwise instructed not to do so by the owner. All dogs will be walked on the lead. If the dogs own lead, collar, harness or other dog walking equipment is provided by the owner it should be in good working order.
12. When walking, the walker will apply personal judgement and cut short a walk if necessary because of extreme weather conditions e.g heat, storms etc. Also if the walker is concerned for the dogs welfare on the lead due to the dogs behaviour.
13. Whilst all dogs boarded with Gatehouse Kennels will receive every care and attention, they are boarded entirely at the dog owners risk and Gatehouse Kennels cannot accept any liability.
14. Gatehouse Kennels will not board excessively aggressive dogs. It is the responsibility of the owner to ensure that any aggressive nature the dog may possess is made known to the kennels prior to boarding. Dogs which in the Gatehouse Kennels opinion may cause harm to themselves, other boarding dogs or kennel staff will not be allowed to board. If this aggressive nature is not made clear to the Gatehouse Kennels prior to boarding then Gatehouse Kennels may at their discretion isolate the dog and request that the owner remove the dog from the premises. If this is not possible then Gatehouse Kennels may remove the dog from the kennel premises to an external facility such as a veterinary practice, animal rescue centre or pound. Any cost incurred with this action is the sole responsibility of the dog owner and will be payable on collection of the dog from any of the above facilities. If a dog causes itself injury as a result of its own aggressive actions, Gatehouse Kennels reserve the right to contact the owner and request that the dog be removed from the kennel premises by the owner for veterinary treatment at the owners expense. The full boarding fee for the booking for any of the reasons outlined above may also be charged at Gatehouse Kennels discretion.
15. Gatehouse Kennels reserve the right to alter or amend the above Terms and Conditions at any time.
16. These Terms and Conditions apply to the exclusion of any other terms that the dog owner seeks to impose or incorporate, or which are implied by trade, custom, practice or dealing.